

Ensuring we are

COVID SECURE

● GUIDANCE FOR SELLERS ●



Virtual viewings will continue to be offered

We understand that not everyone will want or be able to attend viewings in person; however, face-to-face viewings are now also an option for homemovers. The government have released guidance, which we have now put in place, to protect our staff and our clients and must be adhered to in all circumstances.



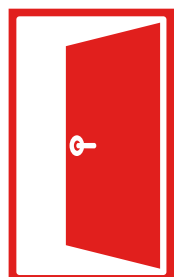
Vacate your property

Sellers must not be present during a face-to-face viewings in order to minimise contact with those not in your household.



Provide hand-washing facilities

Sellers need to allow access to hand-washing facilities to ensure those entering your property are able to wash their hands before walking round your home; and ideally separate towels/paper towels.



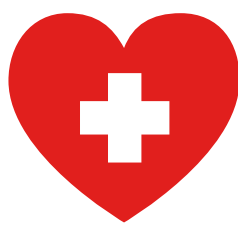
Open all internal doors

Prior to the viewing, please open all internal doors and turn on lights (if necessary) to ensure our agents have minimal contact with surfaces in your home.



Maintain good hygiene

We advise that you disinfect all door handles etc... following a viewing.



Keeping you and our staff safe

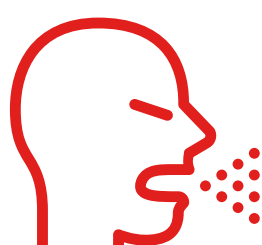
Our agents will be provided with PPE and sanitising gel to ensure we keep the risk of transmission low.



By appointment only

All viewings, as before, are offered on an appointment only basis. Open houses can only be conducted virtually.

Visiting our offices is also now by appointment only. Please contact your local office if you require to visit us.



Report any symptoms immediately

if you are experiencing COVID-19 symptoms, please report this to a member of our staff immediately, whether they have had contact with your property or not.

Viewings will not be carried out for 14 days after a report of a seller with symptoms and you should refer to the latest government guidance on self-isolating:
<https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance>